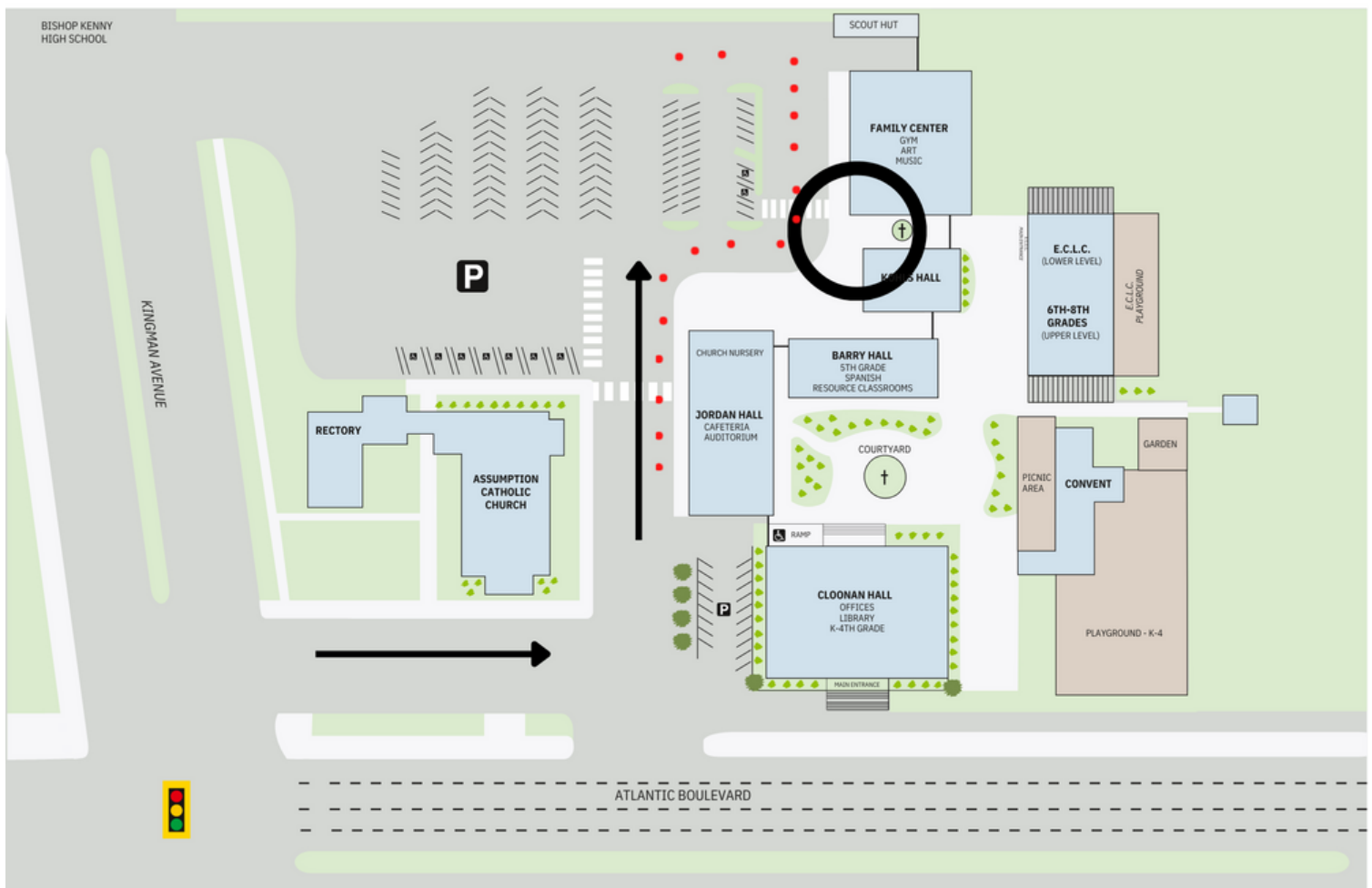


2023



## *Summer Camp 2023 Procedures and FAQ*



## Drop off and Pick up Procedures

On **Monday mornings**, you will park in the parking lot and walk your child to the area in the circle at the front of the gym. There will be staff and tables set up to help you check in. We will be able to take credit cards via Venmo, check, or cash. There will be tables with QR codes for the sign in form and lunch forms. Please sign in each child separate.

**Every other morning**, your child will be dropped off in the same area but carline style. A staffer will come out and show you the QR code to scan. You are welcome to get out and walk your child up too. Please make sure to finish filling out the form before pulling away.

You can do one per family.

**Check out** will be carline style. A staffer will come to your window and ask your child's name and for ID. You will continue pulling around to the area you dropped off and your child will be walked to your car. Campers come from having snow cones so it can take a few minutes

**After Care** you will pick up in the same place you drop off, just come to the tent where your child will be checked out to you.

**Carline** will follow along the red dot line and your child will be walked out to the car.

# FAQ

## **What if I am late dropping off my child?**

Not a problem at all, come to the gym door and someone will assist you. If no one answers please call Tony Polster 904.813.6254.

## **What if I am registering on a day there is carline?**

Please park and walk your child to the check in area. We will walk you through getting them registered.

## **How do I buy lunches?**

There will be a QR code that will take you to the lunch form. You can fill it out for the week or daily. Please have cash or check ready. Campers may bring a lunch and snack from home. They do not have to buy.

## **How do I put money on their concession account?**

On Monday morning there will be a table with note cards, you will write your child's name and the amount they can spend. You can also add notes, such as what items they can or cannot purchase. You can add the amount to your check or pay cash. Please try to put their money for the week on there to make check in smoother.

## **What should my camper bring?**

A water bottle, closed toed shoes, and a good attitude. If they are choosing not to buy lunch or snack please bring one from home. Please do not bring electronics.

## **What if I need to get a hold of my child during the day?**

Tony Polster will be in the camp office all day and can help with that or answer any questions you may have. 904-813-6254 Coachpolsterscamps@gmail.com

## **How do I pay for camp?**

Please see the chart and bring cash, check, or Venmo on Monday. A staff member will be happy to help you figure out what you owe if you have questions. If you need to pay with a card you can do this via Venmo. Daily rates are listed on website.

## **What if I need to pick up early or drop off late?**

Please call Tony and he will help you. If you need to pick up early for an appt and need your child quickly please text Tony and meet your child in front of the gym. Campus is very large and it can often take a few minutes to have your child brought up there so if you text ahead of time we can get them for you.

904-813-6254

# FAQ

## **What if my child takes medicine or has medical needs.**

Not a problem at all, please fill out the emergency medical form on the website giving permission to give medications or document their needs. Please discuss with Coach Polster.

## **How do you handle EPI Pens?**

Epi pens stay with campers, your camper can either wear the pen or their coach will carry it in an emergency bag. We believe that they need to be near campers for quick response if needed.

## **Can my camper bring their phone to camp?**

Camp is full of fun and games all day long and campers have no need to have their phone or electronics at camp. If your camper needs to bring their phone for some reason, we can store it in the office and they can call you anytime they need.

## **What if someone different is picking up my child?**

On the sign in form each day it will ask if anyone else is picking up your child. If anyone else is picking up please put their name. If a change is made after drop off you can email CoachPolstersCamps@gmail.com and we will make sure they go home with the right person. If there are any custody arrangements we need to be made aware of please let Tony know. Campers will be allowed to go home with anyone on their pickup sheet unless other arrangements have been made.

Lunch menu is subject to change due to supply change shortage.

| Monday                       | Tuesday                      | Wednesday                    | Thursday                         | Friday                       |
|------------------------------|------------------------------|------------------------------|----------------------------------|------------------------------|
| Pizza<br>Chips<br>Drink      | Spaghetti<br>Drink           | Hotdogs<br>Chips<br>Drink    | Chicken Nugget<br>Chips<br>Drink | Pizza<br>Chips<br>Drink      |
| Large includes 2 slices      |                              | Large includes two hotdogs   | Small is 4<br>Large is 6         | Large includes 2 slices      |
| Small \$4.00<br>Large \$5.00 | Small \$4.00<br>Large \$5.00 | Small \$4.00<br>Large \$5.00 | Small \$4.00<br>Large \$5.00     | Small \$4.00<br>Large \$5.00 |

Lunch orders will be placed on a google form during check in. You can order for the whole week or each day as you need it. You can pay with cash, check, or Venmo when you drop off. Lunches will be packed in individual containers and delivered to the campers groups so they must be pre ordered by the morning. Please reach out with any questions.